Making your Cover Letter Count

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The cover letter is a fundamental component of any job submission package, but not all employers necessarily value them. Nonetheless, many HR professionals feel that cover letters are essential. Recognizing that you do not know how the company receiving your resume will stand on this point, including a cover letter is recommended.

A cover letter is usually the first thing the person screening your resume sees. It is your first chance to make a good impression. A well-researched cover letter enables you to:

- Draw parallels between qualifications the employer is seeking and your previous relevant work experiences, achievements and skills.
- Demonstrate, in ways that are impossible in a resume, your knowledge about the company you are writing to and its industry.
- It can include information to explain gaps in employment, a lack of direct experience in the field or anything else that might portray you as “unqualified” for the position.

## Cover Letter Tips

Like your resume, every single word in your cover letter needs to serve a purpose and enhance your perceived value.

- Brief - three to four paragraphs
- Written with the goal of enticing the employer to continue on and review your resume
- Each cover letter needs to be customized based on the employer/job and based on what you have to offer

**Vital elements to include in a cover letter:**

- Attention grabbing first sentence
- Address the letter to a specific person
- Use proper English and avoid slang or abbreviations
- Answer the questions: “why us?” and “why you?”
- End the letter with a call-to-action by indicating how you will follow-up

**If known, mention the name of a person that the recipient will know.**
**If not, include a clear statement of what you want, including the benefits you bring to the position.**

**Other Recommendations:**

- Choose a standard font (Times New Roman, Arial, or Calibri)
  - Between 10-12 pt.
- Edit, proofread and proofread some more
- Print your letter on good quality paper that matches your resume
- When sending electronically:
  - E-mail subject line should be attention grabbing
  - Put cover letter in body of e-mail and attach your resume

**Avoid:**

- Rehashing your resume – highlight relevant skills to the position without being redundant
- Talking about difficult personal situations
- Overusing “I”, “me” and “mine”
- Telling the employer what the company can do for you instead of what you can do for the company
- Stating where you found the job opening unless you were referred to it by someone the recipient will know
Mr./Ms./Dr. FirstName LastName
Title
Name of Organization
Street Address
City, State, Zip

Dear Mr./Ms./Dr. LastName,

Opening paragraph: State why you are writing; how you learned of the organization or position, and basic information about yourself. If applicable, mention the name of the person who referred you. Example: Sarah Cummens, Promotion Director at Insight, Inc., suggested I contact you regarding the Research Assistant position. In light of the work your organization is now beginning to do with after school programs, I believe I might be able to contribute my expertise in this area in a research position.

2nd paragraph: Tell why you are interested in the employer or type of work the employer does (Simply stating that you are interested does not tell why, and can sound like a form letter). Demonstrate that you know enough about the employer or position to relate your background to the employer or position. Mention specific qualifications which make you a good fit for the employer’s needs. (Focus on what you can do for the employer, not what the employer can do for you.) This is an opportunity to explain in more detail relevant items in your resume. Refer to the fact that your resume is enclosed. Mention other enclosures if such are required to apply for a position. Example: As my resume indicates, I was actively involved in public relations during my last two years in college. Through my internship, I had the opportunity to write press releases, coordinate press conferences and develop strong relationships with the local news media.

3rd paragraph: Indicate that you would like the opportunity to interview for a position or to talk with the employer to learn more about their opportunities or hiring plans. State what you will do to follow up, such as telephone the employer within two weeks. If you will be in the employer’s location and could offer to schedule a visit, indicate when. State that you would be glad to provide the employer with any additional information needed. Thank the employer for her/his consideration. Example: Recognizing that your schedule must be quite hectic, I will call you on Thursday, March 16 to see if we can arrange a time to review my qualifications in more detail. Thank you for your time and consideration.

Sincerely,

(Your handwritten signature [on hard copy])

Your name typed
(In case of e-mail, your full contact info appears below your printed name [instead of at the top, as for hard copy], and of course there is no handwritten signature)

Enclosure(s) (refers to resume, transcripts, writing samples.) Example: Encl: Resume
(Note: the contents of your letter might best be arranged into four paragraphs. Consider what you need to say and use good writing style.)
Ms. Sylvia Range  
Special Programs Assistant  
Dupage County Family Court Wilderness Challenge  
303 Center Street  
Wheaton, IL 60187  

Subject: Wilderness Challenge internship position  

Dear Ms. Range:  

I am looking for a dynamic and challenging internship where I can utilize my leadership and counseling expertise. While researching opportunities in the field of Sociology, I found that your program recently created an “at-risk youth” program. I am writing to inquire about possible summer 2017 internship opportunities with the Dupage County Family Court Wilderness Challenge.  

My work background and coursework have supplied me with many skills and an understanding of dealing with the adolescent community; for example:  

- Ten hours per week as a volunteer hotline assistant for a local intervention center. After a 50-hour training program, I counseled teenagers about personal concerns and referred them, when necessary, to appropriate professional services for additional help.  

- Residence hall assistant in my residence hall, which requires me to establish rapport with fifty residents and advise them on personal matters, as well as university policies. In addition, I develop social and educational programs and activities each semester for up to 200 participants.  

My enclosed resume provides additional details about my background.  

I will be in the Dupage area during my spring break, March 6-10. I will call you next week to see if it would be possible to meet with you in early March to discuss your program. Thank you for your consideration.  

Sincerely,  

(handwritten signature)  

Betty Bluejay  

Encl: Resume, Writing Sample
March 15, 2017

Ms. Cora O’Connel  
Director of Human Resources  
Kraft Foods  
Twin Lakes Drive, Suite 612  
Hinsdale, IL 60589

Dear Ms. O’Connel:

Deana Martin, Promotion Assistant at Kraft, suggested I contact you regarding the Financial Analyst position in your Finance and Accounting Department. Kraft’s reputation for ethical responsibility and customer service strongly align with my goals and values.

The two internships secured during my college career working as an Accounting Intern with McDonald’s Corporation and as an Operations Manager with the student-run Elmhurst College Credit Union have strengthened the following skills:

- Analytics
- Quantitative
- Communication
- Teamwork

My enclosed resume provides additional details about my background.

I would welcome the opportunity to meet with you to discuss my qualifications and your objectives. I will follow up with a phone call next week. Should you wish to contact me before then, I can be reached at 630-513-5624.

Thank you very much for your consideration.

Sincerely,

Bart Prospect  
111 North Avenue, Apartment 3  
Elmhurst, IL 60126  
630-513-5624  
bprospect@net.elmhurst.edu

Encl: Resume
August 3, 2017

Ms. Cora O’Connel  
Director of Human Resources  
Kraft Foods  
Twin Lakes Drive, Suite 612  
Hinsdale, IL  60589

Dear Ms. O’Connel:

Deana Martin, Promotion Assistant at Kraft, suggested I contact you regarding the Financial Analyst position in your Finance and Accounting Department. Through my education, I have gained excellent insights into the world of finance and strengthened my analytical and quantitative skills. In me, you’ll find someone who is unusually dedicated, self-motivated, and who possesses the detail-orientation and technical skills to excel in a fast-paced environment.

Currently, I am involved in a unique program at my school that sets me apart from other recent graduates who will apply to your firm. For the past year, I have been part of the Sawyer-Duncan Investment Program, the only undergraduate program in the Midwestern United States that allows students to invest real money in the stock and bond markets. The Sawyer-Duncan Program has enabled me to gain practical experience in portfolio management and has enhanced my communication and teamwork skills. I have also fine-tuned my research techniques to make the best stock and bond selections.

My enclosed resume provides additional details about my background.

I would greatly appreciate the opportunity to be included on your interviewing schedule. I will follow up next week with a phone call. Should you wish to contact me before then, I can be reached at 630-513-5624. Thank you very much for your consideration.

Sincerely,

Bart Prospect  
111 North Avenue, Apartment 3  
Elmhurst, IL 60126  
630-513-5624  
bprospect@net.elmhurst.edu

Encl: Resume